

NS-04235A-06-0303

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: Reg LopezPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 55645Date: 10/2/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: Ronald L.

Dinwiddie

Account Name: Ronald L. DinwiddieHome: [REDACTED]Street: [REDACTED]Work: (000) 000-0000City: BellemontCBR:State: AZ Zip: 86015is:Utility Company: Utility Source LLCDivision:Contact Name: 0000Contact Phone: 0000Nature of Complaint:

Received the following customer letter dated 9-29-06:

Date 9-29-06
Arizona Corporate Commission
1200 West Washington
Phoenix, AZ 85007-2996Arizona Corporation Commission
DOCKETED

OCT -2 2006

Re: Proposed Rate Increase Utility Water Source

DOCKETED BY	NR
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AZ CORP COMMISSION
DOCUMENT CONTROL

2006 OCT -2 P 3:25

RECEIVED

We are in receipt of correspondence from Utility Water Source, our water utility company regarding their proposed rate increases to be addressed in a hearing on January 27, 2007.

Of course we are concerned to read of a possible 200% increase in our utility costs. This would be a financial burden for many homeowners, including ourselves. While this utility company seems to have been created for the purpose of serving this community, it appears by the documents available on file with your agency that there was poor advance planning by the developers and we do not feel the financial burden of that should fall on the customer. We understand that increases may be required, but hope that the commission will seriously consider curtailing the amount and allow for gradual increases more consistent with the cost of living increases one might normally expect.

Also, we noted that the hearing is to take place in Phoenix. This hearing concerns the homeowners/customers in the Flagstaff Meadows Community in Bellemont, where we live. We are sure that many customers would like to address this issue by appearing at the hearing. We would like to see this hearing take place in a closer geographic location.

We hope that many homeowners, like ourselves, will notify the commission of their concerns and that serious consideration will be given to these issues.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Ronald L. Dinwiddie

[REDACTED]
Bellmount, Ariz 86015

Mailing address: [REDACTED]
Flag, Ariz 86003

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10-2 I called the customer @ 9:40am after obtaining his tel # from Directory Assistance. I acknowledged receipt of his letter and advised that his comments would be noted for the record in this rate case matter. I explained that the Open Meeting Hearings are held in Phoenix since the ACC hears numerous cases on Open Meeting dates and it would be impractical and financially onerous to rate payers for all the ACC staff to travel to each entity's geographic location. Customer understood and expressed thanks for calling.

I e-mailed [REDACTED] to have this OPINION docketed against Docket No. WS-04235A-06-0303. File closed.

End of Comments

Date Completed: 10/2/2006

Opinion No. 2006 - 55645
